## Update 105

March 22, 2017 To: ARDEX Corporate (select), Sales Managers, Sales Professionals From: ARDEX Technical Department

## **ARDEX Underlayments and RH Readings Above 90%**

It has come to our attention that floor covering and adhesive manufacturers are approving their materials for installation over concrete with relative humidity levels up to 100%.

While we historically have deferred to the flooring manufacturer to determine whether moisture mitigation is needed prior to installing an ARDEX underlayment, there now are exceptions to that policy. We first confirmed this via a technical update in June 2012, attached below for your reference.

As an addendum to Update 12, we are asking you to contact the Technical Department if ARDEX underlayments or toppings are being considered for installation over concrete in conjunction with any adhesive or floor covering that is approved for installation at relative humidity levels above 90%. This not only will help us ensure your success by providing a sound recommendation but also will help us stay informed on this emerging market trend. We appreciate your help with this.

Please note that technical letters now are being written to reflect this change, and all affected technical brochures are in the process of being updated.

Should you have any questions on this information, or if we can be of further assistance, please contact the ARDEX Technical Service Department.

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